



Hospital Story

Readmissions

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Objectives & About Us

Our objective is to reduce all cause CHF readmissions by 20% by December 31, 2013

Bayfront Medical Center is an ever-evolving facility. We're constantly changing our current approach to care with a look toward the future healthcare needs of St. Petersburg and West Central Florida. As a private, not-for-profit health system, Bayfront is committed to providing quality healthcare for all we serve. That commitment, both our mission and philosophy, has guided our organization for more than 100 years.

Tests & What we Learned

- Figure out where the road starts and who is driving the bus:



Barriers & How we Resolved

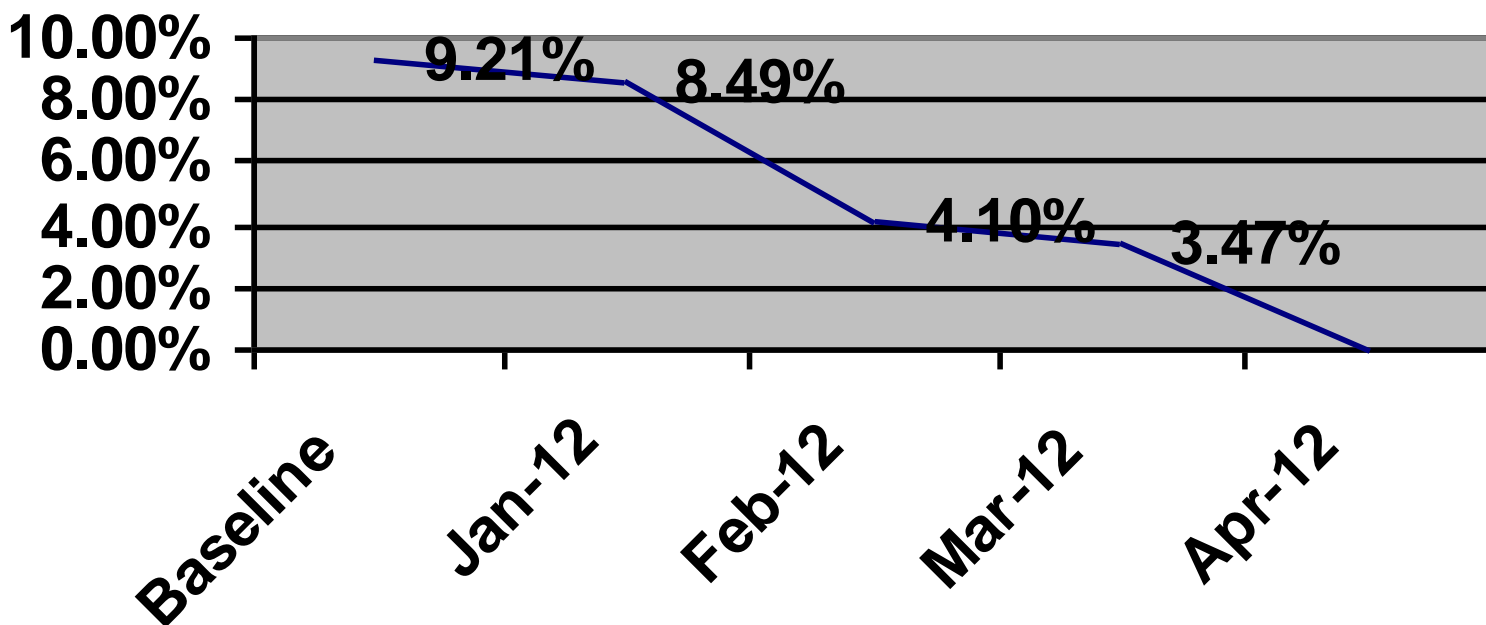
- Nurse's knowledge
 - Competency Fair for CHF





Measures – What & How

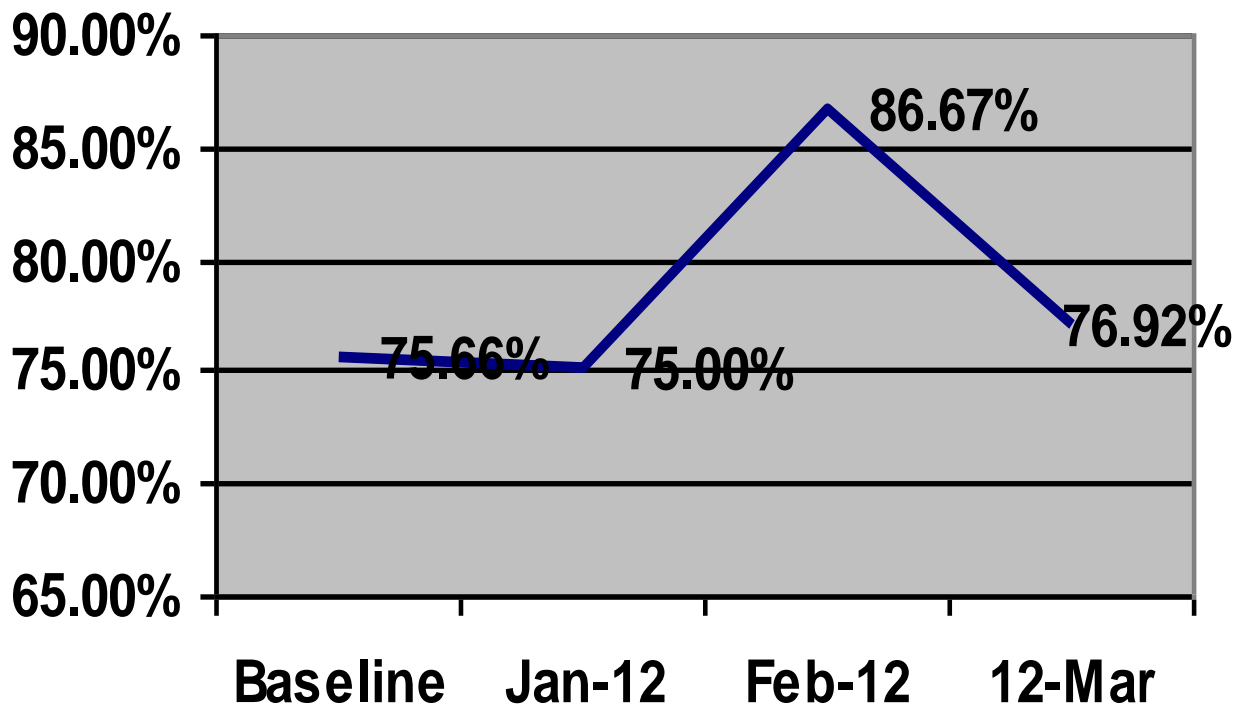
%30 Day All Cause Readmissions





Measures – What & How

% HF Patients Given Complete Discharge Instructions



Advice for others

- Take baby steps to achieve organizational and physician buy-in for the change





Wrap Up & Next Steps

Next Steps:

- Physician engagement
- Educate patient throughout the stay
- Physician identification of HF patient in the ED

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